



## QUALITY AND INFORMATION SECURITY POLICY

DVS Management adopts the following principles and macro-objectives as guidelines for its entrepreneurial conduct to ensure the quality of its business processes and information security in accordance with the standards of UNI EN ISO 9001:2015 and ISO/IEC 27001:2022.

DVS SRL recognizes that effective processes and systems to ensure information security are essential to ensure operational continuity, the trust of our Customers, and legal compliance. This policy establishes our commitment to providing quality products and services that reflect the seriousness and passion that have always distinguished us in the market, protecting sensitive corporate information, preventing security breaches, and promoting a culture of information security and quality in processes among all employees and stakeholders.

Desired results are achieved, with greater efficiency at the same level, when the relevant activities and resources are all organically managed as a single process aimed at maximum quality and security. Identifying, understanding, and managing a system of interconnected processes to pursue specific quality and security objectives contributes to increasing the efficiency of the company, monitoring entrepreneurial development more comprehensively, and making the distribution of information smoother and more consistent.

This Policy applies to all employees, collaborators, business partners, and suppliers who manage, access, or use the organization's information and establishes the objectives, responsibilities, and security measures necessary to ensure adequate protection of our informational resources.

It is communicated to staff, stakeholders, and all interested parties: we want to establish relationships with our internal and external partners capable of translating into a common perspective of growth and value creation.

# Objectives of the Quality and Information Security Policy

The objectives of DVS SRL's Quality and Information Security Policy are as follows:

- Safeguard Confidentiality, Integrity, and Availability of Information: Protect the confidentiality, integrity, and availability of information, including customer data, trade secrets, and personal information.
- Proactively Identify, Evaluate, and Manage Information Security Risks: Proactively identify, evaluate, and manage risks related to information security through our Integrated Management System (IMS).
- Deliver High-Quality and Reliable Products: Achieve a high level of product quality and reliability by consistently meeting defined timelines for orders and deliveries, building on previous successful outcomes related to product conformity.
- Optimize Resource Utilization: Optimize resource utilization in terms of hours worked and services
  provided, continually improving processes, and emphasizing the punctuality of all management phases
  as a key intangible asset recognized by our customers.
- Constantly Improve Production Capability and Versatility: Continuously enhance production capability and versatility by investing necessary resources in the selection, qualification, and ongoing monitoring of production suppliers, prioritizing those who demonstrate a commitment to technological updates in their production facilities.





- Continuous Update of Company Competencies: Continuously update company competencies to offer customers products and services aligned with the best market standards.
- Promote Information Security Awareness: Promote awareness of information security among employees through training, communication, and sharing best practices.
- Maintain Compliance: Maintain compliance with relevant laws, regulations, and industry standards related to process quality and information security.
- **Direct Risks and Opportunities Toward Customer Satisfaction:** Identify and address risks and opportunities to continuously increase customer satisfaction and maintain it over time, as well as uphold commitments made to protect the products and business of our business partners.

These objectives demonstrate DVS SRL's commitment to maintaining high standards of quality and information security, fostering a culture of continuous improvement, and ensuring the satisfaction and trust of both customers and partners.

**Guiding Principles** 

DVS SRL's Quality and Information Security Policy is based on the following guiding principles:

Customer Focus: We continuously and diligently monitor all stages of product realization to ensure the highest quality of materials and production technologies, as well as final qualitative performance, including reliability, finishing standards, and dimensional requirements. We passionately and attentively follow the production process from design to final testing, constantly enhancing industry production capability to serve our customers and meet their needs.

**Availability:** DVS SRL guarantees the availability of information to authorized employees and stakeholders when they need it. This means that we will implement measures and procedures to prevent unplanned interruptions, implementing business continuity and recovery solutions in case of incidents.

**Integrity:** Information integrity is crucial to ensure that data is accurate, complete, and unaltered. DVS SRL will implement technical controls and verification processes to protect information from unauthorized changes or unintentional errors.

Confidentiality: The confidentiality of information is vital to protect data from unauthorized disclosure. DVS SRL will enforce access restrictions based on the "need to know" principle, ensuring that only those with authorization can access sensitive information.

**Optimization of Investments:** Achieving technical, qualitative, and procedural objectives cannot ignore equally important goals such as optimizing investments, cost control, and reduction.

**Balance Among Principles:** We recognize that the principles of availability, integrity, confidentiality, and optimization of investments may often come into conflict. DVS SRL will address such conflicts in a balanced manner, carefully assessing business and customer needs to ensure appropriate levels of quality and security are applied in every situation.

These guiding principles underpin the commitment of DVS SRL to delivering high-quality products, protecting the security of information, and effectively managing resources to meet both customer expectations and business objectives.

These principles are essential to ensure proper management of the adopted processes and serve as a guide for all activities to be carried out with:

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- Responsibility and Involvement: The management is responsible for actively supporting and participating in the management of the Integrated Management System and maintaining qualitatively adequate and secure processes in accordance with the best reference standards. Every employee actively contributes to the Integrated Management System, enabling us to optimize company capabilities in achieving the quality and safety objectives expected by our customers.
- **Risk Management:** We will constantly identify, assess, and mitigate risks, adopting measures proportionate to the identified threats.
- Awareness and Training: We will organize regular training and disseminate information about the Integrated Management System, guiding principles, and operational measures adopted to ensure a solid understanding of effective and safe practices.
- Management of Incidents and Non-conformities: We will implement clear procedures for reporting, analysing, and responding to information security incidents and non-conformities to minimize impacts and prevent recurrences.
- Continuous Improvement: Our constant pursuit will be the improvement of policies, the innovation of procedures, and security measures through performance analysis and feedback from our partners, to ensure the long-term provision of products and services that maintain and further strengthen current standards of quality and recognition.

## Shared Organizational Responsibility

The management of DVS SRL is responsible for the approval, implementation, and maintenance of the Integrated Management System (IMS), ensuring the provision of necessary support and resources. To this end, a dedicated IMS working team is identified within the organization. This team is chosen for their competence and professionalism and is responsible for coordinating, implementing, and reviewing the information security policy. They collaborate with relevant departments and their function heads to ensure compliance with established security measures, proper risk identification, and timely implementation of mitigation measures.

Employees are required to adhere to this policy, related procedures, and report any information security issues following the principle of shared responsibility. Every member of the organization is expected to understand the importance of availability, integrity, and confidentiality and actively contribute to their protection by adhering to established policies and procedures, especially regarding confidentiality clauses and applicable regulations.

Strategic suppliers and external collaborators are required to adopt adequate security measures and best practices in line with the principles of this information security policy.

## Monitoring and Review

This Policy will undergo regular annual reviews to ensure its relevance and timeliness. Periodic assessments of the IMS will be conducted to measure compliance and the effectiveness of security measures adopted.

The results of these periodic assessments will be presented to the Management to support strategic business decisions and implement any necessary improvements.





For further information or clarification regarding this Quality and Information Security Policy, please contact the Quality and Information Security Responsible Team at DVS SRL via email at sgi@dvs-global.com.

# Approval

This Quality and Information Security Policy has been approved by the Management and comes into effect as of the approval date.

Date of Approval: 23.10.2025

Denis Vigo

REVISION	DATE	APPROVED BY	COORDINATOR	Notes
REV00	20.09.2023	Denis Vigo	Viviana Dal Moro	First issue
REV01	23.10.2024	Denis Vigo	Viviana Dal Moro	Confirmation